

Curriculum Vitae Uwe Bloch

Diplom Wirtschaftsingenieur

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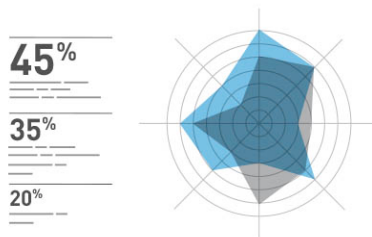
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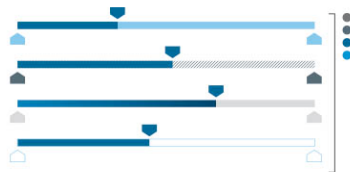
Here is a **video summary** that includes all the important information you need to get to know me better. It's fast, easy to follow, and it gets to the point in under 2 minutes:

<http://vimeo.com/114639482>



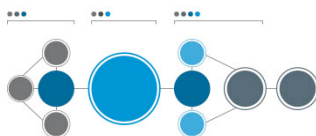
Programme & Project Management

- International Experience
- Intersectorial
- Change Management



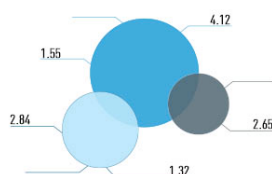
Automation

- Large Scale Scrum
- Continuous Delivery
- DevOps



Infrastructure

- Consolidation
- Modernization
- Flexibility



Service Strategies

- ITIL Process Optimization
- Introduction Service Processes
- Entrepreneurial Experience

Management Summary

I am working in IT for 20 years and have extensive practical experience in the areas of **programme and multi-project management, large scale scrum, service level management** (ITIL: Service strategy to operation including Continual Service Improvement) as well as process improvements and sourcing in the areas of system and software integration, infrastructure and desktop services. During many large-scale projects I developed a special knowledge in the fields of **automation** software integration, **continuous delivery** and **devops**.

Parallel to the project activities on-site at the customer I have the construction and **establishment of two public companies** as an employee, but also as one of three common shareholders actively pursued. The classical foundation topics included account management, pre-sales, development of corporate assets, employee recruitment and coaching and much more.

During **international projects in large companies** I have gained experience in complex infrastructure, sourcing and integration solutions and large software development environments. Other activities focus on the topics merger and demerger, IT due diligence and sourcing and vendor management.

My strengths include the ability to quickly grasp complex topics, **to take responsibility** as well as upcoming challenges to solve persistent.

What kind of project I am looking for?

I like to solve complex challenges in the form of a programme, multi-project or as a project manager in large infrastructures where punctuality, communication and assertiveness are required. Projects in software development with large scale scrum challenges are also highly welcome. Also foreign industries represent a special attraction for me.

Certificates

- Certified Large Scale Scrum Practitioner (LeSS.works)
- Certified MSP Practitioner (Managing Successful Programmes)
- Certified ITIL Expert (SS, SD, ST, SO, CSI, MALC)
- Certified Project Management Professional (pmi.org)
- Certified Professional Scrum Master (scrum.org)
- IHK Ausbildereignungsprüfung

Professional Life

11/2008-to date	freelance consultant programme-, multi-project- and release management in system, software integration, infrastructure and implementing of continuous delivery, devops and software development large scale scrum software development
10/2006-10/2008	Postbank Systems AG project manager merger & demerger, IT due diligence sourcing and vendor manager process design & corporate-wide implementation near- / offshoring-outsourcing models system, software integration and infrastructure
07/2000-09/2006	PASS System Management AG sourcing and vendor manager, design and implementation of ITIL processes, quality management project and rollout management sales and development of the department IT Service system, software integration and infrastructure
06/1997-06/2000	Deutsche Bank Frankfurt service manager first level support technical and project management in desktop services, system integration and infrastructure

Entrepreneurial career

11/2008- 12/2013	avato consulting ag (turnover up to 9 Mio. €) common shareholder and co-designer of the corporation construction and establishment of the ag services conversion of the GmbH into a stock corporation development of corporate assets, such as avato tricon business plans, pre-sales, project management placement and monitor customer projects employee recruitment and development
07/2000-09/2006	Pass System Management AG (turnover up to 7 Mio. €) co-founding and establishment of a joint stock company development and management of the profit center IT service business plans, pre-sales placement and monitor customer projects employee recruitment and development

Publications

- autex article "Continuous Delivery- und Devops-Strategien 4.0 In Großkonzernen" 2015
[http://autex.consulting/downloads/Continuous Delivery u DevOps Strategien 4.0 in Großkonzernen.pdf](http://autex.consulting/downloads/Continuous_Delivery_u_DevOps_Strategien_4.0_in_Großkonzernen.pdf)
- avato Whitepaper „One-Click Deployment“
http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato_news_one_click_deployment.pdf
- avato notes: „Continuous Software Integration & Delivery“ [http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato notes Continuous Softwareintegration and Delivery.pdf](http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato_notes_Continuous_Softwareintegration_and_Delivery.pdf)
- Computerwoche "Wenn Integration mit Agilität nicht Schritt hält", 2011,
<http://www.computerwoche.de/software/software-infrastruktur/2488774/>
- avato notes: "Softwareintegration industriell"
[http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato notes Industrial Software Integration.pdf](http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato_notes_Industrial_Software_Integration.pdf)
- Book chapter in „Value in Due Diligence“, Gower Publishing, 2010,
<http://www.amazon.de/Value-Due-Diligence-Contemporary-Acquisition/dp/0566089823>

Projects:

04/2017 until now – T-Systems International GmbH

Program Manager Zero Touch Automation

Project description:

- The program shall enable the ITO organization to automate its IT Operations to a very large extent using external partners and re-building the internal operating model for automation and service delivery.
- Program includes tool rollout, tool changes, operating model ramp-up and maintenance, program governance, vendor steering, customer agreements and quick win automate transformation

Tasks:

- Global overall Management
- Responsible for Program Zero Touch Automation (ZTA)
- Close Collaboration with Project Team, Developer and Partner
- Excellent Customer & Service Orientation
- Know How in business cases, use cases and claim management
- Responsible for Time, Quality and Budget

Automation Areas: Network, Server, Mainframe, SAP, Cloud-Systems

Tools: HP OO, HP SA, HP DMA, HP NA, HP CSA, HP SM, HP BSM

10/2015 – 03/2017 – Deutsche Bank AG

Delivery and multi project management in the domain PBC Germany Channels / Digital Solutions for the following applications: Online Banking, Public Websites, Mobile Apps and API components

Summary:

- Responsible to coordinate projects (agile/waterfall) within all above mentioned applications including frontend applications as well as middleware and partially backend applications
- Steering the project's IT project leads (more than 30) on delivery date, configuration and deployment, and scope item level when it is success-critical for the overall release delivery
- Consulting and support of implementing large scale scrum
- Building the interface between business and IT

The success-critical tasks of the role are:

- Track and coordinate milestones and delivery scope items across different releases and different projects, provide high-level plans for release milestone overview
- Track the project responsables also if those tasks are fulfilled and act as release manager on parallel working projects (agile/waterfall) and parallel release activities
- Track and coordinate critical dependencies (technical, functional) between different projects within a release together with the project leads
- Synchronize milestones and dependencies where they exist between the PBC Germany Channels domain and outside domain exists (e.g. Banking, Investments) including the most important software development vendors
- Coordinate deployments on SIT, UAT, Pilot and Production stage environments for all applications described above
- Coordinate and plan on detailed level the overall deployment plan with focus on pilot and production deployment
- Coordinate synchronization points between agile and waterfall projects (especially within development and SIT/UAT phase)
- Coordinate weekly business/IT synchronization meeting for overall release reporting
- Coordinate weekly IT domain meeting for overall release reporting / deliver required overall release reporting artefacts
- Coordinate weekly IT project meeting with IT project leads to synchronize between projects (milestones, vendor demand, environment demand, dependencies)

11/2014 – 09/2015 – Commerzbank AG

Multi-project management infrastructure and automation, architect, devops

- Support for the construction of the infrastructure setup for one of the largest corporate programs: the development of a new payment platform with many parallel streams
- Concept development and project management of a one-click deployment incl. implementation of devops-infrastructure and processes:
 - o Identification of existing processes, technologies and tools
 - o Identification of client needs (program, implementation, testing, operation)
 - o Definition and implementation of development standards in terms of automation, build and installation, devops
 - o Evaluation and implementing of devops infrastructure in agreement with operation units
 - o Concept and ensuring auditable build and deployment
 - o Conceptual design and implementation of a new build and deployment process for Java applications
 - o Concept and flexible parameterization for changing the parameters at runtime without complete deployment
 - o Complete automation of the entire build and deployment process with connection to repository and target environments
 - o Centralization of storing software packages and configurations
 - o Documentation and concept training of handover to operation
 - o Training and handover to operations unit
- Management requirements and task coordination between internal bank groups and multiple suppliers with offshore development and test
- Establishment of internal OLAs for delivery of infrastructure components and SLAs for external provision
- New conception and implementation of the information flow and process of the entire software life cycle to the needs of all groups involved
- Stakeholder management in all directions
- Risk management
- Quality management for all project deliverables
- Implementation and escalation management during the several product launches

05/2014 – 10/2014 Sabbatical

07/2013 – 04/2014 – DB System GmbH

Project- and release management for customer DB Schenker Logistics

Project management:

- Multi project management and escalation instance for 5-10 projects including some mission critical worldwide projects (system and software integration from concept to operations)
- Budgets up to two mil. € each project, between 10 and 30 employees including up to five stakeholder to be satisfied and coordinated (customer, vendor, company internal units)
- Support of the sales unit in project calculation and infrastructure architectures
- Drivers of automation initiatives in terms of implementing devops infrastructure and processes
- Initiator and driver of process and tool optimization
- Coaching and training of several internal resources

Release management:

- Planning, steering and coordination of all necessary actions to guarantee the operation of projects and releases
- Guarantee the implementation of build to run requirements during project setups and running projects
- Ensuring implementation planning and execution
- Leading and coordination acceptance tests and implementation strategies
- Be involved in release-, change-, configuration- and problem management processes
- Be in charge of environment provisioning for development, test and production
- Supporting the service level management to produce the agreed service, create performance certificates and escalations

System environment:

Suse (SLES) 11, Sun Solaris, WebLogic 12, Websphere 8.5, Oracle 11g, HP Service Center

03/2012 – 06/2013 – Colt Technologies

Concept, project management and implementation of a national service desk supporting databases and application server

- Analysis of the current state of the existing ITSM tools and processes
- Concept (project plan, processes, tools, training etc.)
- Team building (8 FTEs) and structuring for databases (Oracle, MS-SQL)
- Team building (5 FTEs) and structuring for application server (Oracle, JBoss, Tomcat)
- Concept, development and implementation of new ticket system with Jira using Scrum
- Coaching both teams and customer organization
- Incremental implementation of the 24x7 service center
- Definition and implementation of implementation standards
- Implementation of automation mechanism:
 - Installation and configuration of databases and application server
 - Deployments and configuration of application server

System environment:

Suse (SLES) 11, Sun Solaris, JBOSS, Oracle 11g, MS-SQL, Atlassian Jira

02/2011- 07/2011 - Deutsche Bank AG

Architecture review of a company wide build and deployment solution in order to reach devops infrastructure and spirit

Architecture review and provider of ideas for a bank wide build and deployment solution:

- Analysis of existing procedures, tools and suppliers
- Review of the future devops architecture
- Investigation of existing processes, technologies and tools
- Development of future vendor delivery standards
- Vendor Delivery Store (VDS): Package delivery and automated operation
- Build Result Store (BRS): Standardised and audit proof store of vendor and deployment artefacts
- Meta-Data Store (MDS): Centralised store of parameters incl. additional information of the suppliers
- Package Service (PS): Creation of DUs (Deployable Units)
- Deploy Service (DS): Automated deployment
- Ticket System & Dashboard (TS & D): Implementing of a standard ticket system and central dashboards

System environment:

AIX, Sun Solaris, Websphere, Bea Weblogic, Java and Tibco applications

04/2009-12/2012 - Deutsche Telekom AG

Concept and multi-project management of a fully automated deployment portal plus project management of the build and deployment team according to ITIL V3.0 Service Transition, agile development with Scrum and implementing devops infrastructure and processes

- Concept and multi-project management of a fully automated deployment portal keeping the devops spirit in mind:

- Analysis of current processes, technologies and tools
- Requirements analysis of the client, the test units and the build and deployment units
- Detailed analysis of critical points of the processes and of build and deployment
- Multi-project management and prioritisation of optimization options to be implemented:

- Process-related:

- Concept and implementation of new configuration management process - labelling and branching concept under ClearCase
- Concept and implementation of new release management process
- Concept and implementation of new information flow of the software life cycle - alignment to the requirements of all groups involved
- Definition and implementation of development standards regarding automation as well as build and deployment capability
- Concept and ensurance of audit-compliant build and deployment
- Limiting the release tracking tools to a single solution, i.e. introducing and customizing Atlassian Jira 4.0

- Build and deployment related: (using Scrum)

- Concept and implementation of a new build and deployment process for Java applications based on ant and IzPack Installer Framework
- Concept and implementation of standardized test environments, i.e. reducing the application server range from IBM WebSphere, BEA WebLogic, Oracle Application Server (OAS), JBoss Portal, Glassfish, Apache Tomcat and others to two standard application servers and uniform installations (structures, groups, users, MQs etc.)
- Definition and establishment of development standards
- Concept and enabling of flexible changing of parameters during run time without the need for complete deployments
- Full automation of the complete build and deployment process with links to ClearCase, i.e. setting labels, creating config specs, parameterisation, build and deployment

- Reporting:

- Automated reporting on build and deployments depending on rights allocation
- Availability display of the relevant test environment and its current software versions
- Concept and implementation of application status servlets as entry checks
- Analysis of build and deployment as a basis for CIP

- Deployment Portal:
 - Concept and implementation of a standardised and fully automated build and deployment process including technologies
 - Commissioning via portal
 - Establishment of a „single-point-of-information“
 - Central release management
 - Uniform versioning concept
 - Uniform environments
 - Central environment management with open source tools Nagios and Webmin
 - Centralised build
 - Centralised parameterisation using Groovy
 - Integration of legacy infrastructure

- Reduction in costs by 50% of original budget
- Integration of further build and deployment teams and tasks from the company in order to leverage additional synergies

- Parallel: Project Management of a Build and Deployment Team
 - service provider integration
 - Team building and structuring (13 FTEs)
 - Planning and implementing of all build and deployment tasks in 14 test environments with more than 40 servers (development test, system test and system integration test)
 - Daily operations including implementing the requirements of the deployment portal
 - Authoring of extensive documentation
 - Set-up and maintenance of a department wiki

System Environment:

Suse (SLES) 9 + 10, Sun Solaris, IBM WebSphere, BEA WebLogic, Oracle Application Server (OAS), JBoss Portal, Glassfish, Apache Tomcat, Java applications, web services

04/2012 – 10/2012 – Tonbeller AG

Concept, project management and implementation of an international ticket system with customer interface using Jira

- Analysis of the current state of the existing tools and processes
- Concept and design of architecture, workflows and customer interface
- Leading the development of a prototyp
- Leading the development and implementing the ticket system with Jira using Scrum
- Planning and coordination of user trainings
- Documentation according to DIN ISO 9001

System environment:

Suse (SLES) 11, Tomcat, MSSQL, Atlassian Jira

11/2008-03/2009 - Deutsche Telekom AG

Concept and implementation of backsourcing build and deployment tasks from a service provider

- Drawing up the concept for the transition of build and deployment tasks for a large heterogeneous infrastructure, including:
 - process improvement
 - team building, sizing und coaching
 - identification of improvement options
 - management coaching
- Negotiations with service provider regarding transition plan, resources and budget
- Management and implementation of transition
- Coordination of process and interface alignments
- Initiation of process improvements
- Leveraging optimization potential within the build and deployment process

10/2006-10/2008 - Postbank Systems AG

Project Manager Merger & Demerger, IT Due Diligence

- Performance of merger & demerger IT Due Diligence for Postbank and BHW
- Realisation and support of corporate assessments
- Analysis foreign and own IT (contracts, economic feasibility study etc.)
- Cost estimation of integration scenarios
- Preparing decision-making documents to the board and implementation thereof
- Project management Postbank sale for data room and expert sessions
- Authoring of information memorandum for Postbank Systems AG
- Process design and implementation near- / offshore outsourcing models within the areas infrastructure, software development, software testing, software maintenance and application management
- Coordination of the processes with all decision-making units
- Sourcing support in all mentioned areas
- Implementation and standardisation of the RFI and RFP process
- Service provider classification according to tier model
- Selection of Service providers
- Change management, preparation and training of the organisation
- Project management and accompaniment of pilot projects
- Reviews and process adjustments
- Decision making documents to the board and implementation thereof

07/2006-09/2006 - (Freelancing for T-Online International AG)

Backsourcing part of operations, re-structuring operations

- Backsourcing of several operations service level agreements (deployment of several systems)
- Vendor negotiation (early determination of contracts, transition phases)
- Integration of vendor tasks into running operations (organisation with relevant group managers and teams)
- Restructuring operations processes (synergies)
- Process documentation with Adonis
- Decision-making documents to the board

System Environment:

Suse (SLES) 9 + 10, Sun Solaris, IBM WebSphere, BEA WebLogic, Oracle Application Server (OAS), JBoss Portal, Glassfish, Apache Tomcat, Java applications, web services

04/2006-06/2006 (PASS System Management AG for T-Online International AG)

Rollout Management & Organisation corporate-wide deployments

- Corporate-wide coordination of deployments (T-Com, T-Punkt Corporation, T-Online, External Partners) for approx. 20 applications
- Communication and coordination of all involved projects and IT departments (mediation between IT and business units)
- Decision-making documents to the board and implementation thereof

11/2005-05/2006 (PASS System Management AG for T-Online International AG)

Corporate-wide rollout management of the book entry system for T-Online

- Corporate-wide coordination of the rollout (T-Com, T-Punkt Corporation, T-Online, External Partners) with approx. 38.000 end user
- Communication and coordination of all involved projects and IT departments (mediation between IT and business units)
- Conception and implementation of corporate-wide pilot production
- Decision-making documents to the board and implementation thereof
- Creation & implementation of training concept (building up infrastructure, coordination and implementation)
- Conception of marketing media (posters, flyers, image film)

06/2000-06/2006 (PASS System Management AG)

- Foundation of PASS System Management AG within the PASS group
- Development of the area IT Services (up to 35 employees)
- Responsible for budget within the area IT Services
- Vendor management (Key Performance Indicators)
- Project leader of several First and Second Line Support SLAs (6 - 20 employees) according to ITIL (Areas: Trading systems, Databases, UNIX)
- Structuring of projects (workflow, escalation, reporting)
- Several projects with project management focus in parallel
- Workshops for implementing IT Service Management Tools and workflows according to ITIL and implementation of the results
- Implementing of incident and problem management tools
- Project management for development of an ITSM tool
- Recruitment and training of team
- Project acquisition and calculation
- Several projects with project management focus in parallel

Sailauf, 04.07.2016