

Curriculum Vitae Uwe Bloch

Diplom Wirtschaftsingenieur

English: fluently spoken and written
Date of Birth: May 30th 1970

Mobile: +49 1575 619 305 1

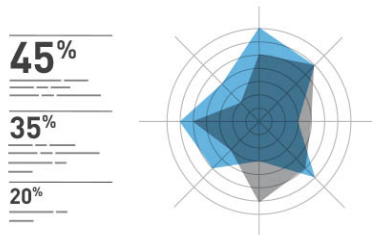
Email: uwe@bloch.net
Web: <http://www.bloch.consulting>

Nationality: German



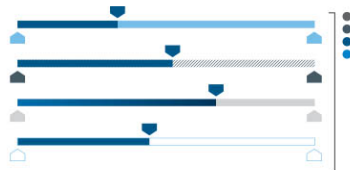
Here is a **video summary** that includes all the important information you need to get to know me better. It's fast, easy to follow, and it gets to the point in under 2 minutes:

<http://vimeo.com/114639482>



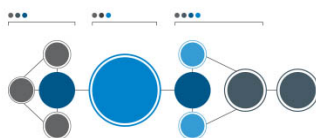
Programme & Project Management

- International Experience
- Intersectorial
- Change Management



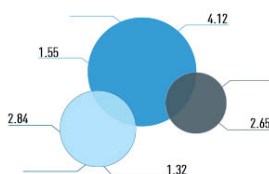
Automation

- Large Scale Scrum
- Continuous Delivery
- DevOps



Infrastructure

- Consolidation
- Modernization
- Flexibility



Service Strategies

- ITIL Process Optimization
- Introduction Service Processes
- Entrepreneurial Experience

Management Summary

I am working in IT for 20 years and have extensive practical experience in the areas of **programme and multi-project management, large scale scrum (SAFe, Less), service level management** (ITIL: Service strategy to operation including Continual Service Improvement) as well as process improvements and sourcing in the areas of system and software integration, infrastructure and desktop services. During many large-scale projects I developed a special knowledge in the fields of **automation** software integration, **continuous delivery** and **devops**.

Parallel to the project activities on-site at the customer I have the construction and **establishment of two public companies** as an employee, but also as one of three common shareholders actively pursued. The classical foundation topics included account management, pre-sales, development of corporate assets, employee recruitment and coaching and much more.

During **international projects in large companies** I have gained experience in complex infrastructure, sourcing and integration solutions and large software development environments. Other activities focus on the topics merger and demerger, IT due diligence and sourcing and vendor management.

My strengths include the ability to quickly grasp complex topics, **to take responsibility** as well as upcoming challenges to solve persistent.

What kind of project I am looking for?

I like to solve complex challenges in the form of a programme, multi-project or as a project manager in large infrastructures where punctuality, communication and assertiveness are required. Projects in software development with large scale scrum challenges are also highly welcome. Also foreign industries represent a special attraction for me.

Certificates

- Certified SAFe SPC (Program Consultant Scaled Agile Inc.)
- Certified Large Scale Scrum Practitioner (LeSS.works)
- Certified MSP Practitioner (Managing Successful Programmes)
- Certified ITIL Expert (SS, SD, ST, SO, CSI, MALC)
- Certified Project Management Professional (pmi.org)
- Certified Professional Scrum Master (scrum.org)
- IHK Ausbildereignungsprüfung

Professional Life

- 11/2008-to date freelance consultant
programme-, multi-project- and release management in
system, software integration, infrastructure and implementing
of continuous delivery, devops and software development
large scale scrum software development
- 10/2006-10/2008 Postbank Systems AG
project manager merger & demerger, IT due diligence
sourcing and vendor manager
process design & corporate-wide implementation
near- / offshoring-outsourcing models
system, software integration and infrastructure
- 07/2000-09/2006 PASS System Management AG
sourcing and vendor manager, design and implementation of
ITIL processes, quality management
project and rollout management
sales and development of the department IT Service
system, software integration and infrastructure
- 06/1997-06/2000 Deutsche Bank Frankfurt
service manager first level support
technical and project management
in desktop services, system integration and infrastructure

Entrepreneurial career

- 11/2008- 12/2013 avato consulting ag (turnover up to 9 Mio. €)
common shareholder and co-designer of the corporation
construction and establishment of the ag services
conversion of the GmbH into a stock corporation
development of corporate assets, such as avato tricon
business plans, pre-sales, project management
placement and monitor customer projects
employee recruitment and development
- 07/2000-09/2006 Pass System Management AG (turnover up to 7 Mio. €)
co-founding and establishment of a joint stock company
development and management of the profit center IT service
business plans, pre-sales
placement and monitor customer projects
employee recruitment and development

Publications

- autex article "Continuous Delivery- und Devops-Strategien 4.0 In Großkonzernen" 2015
[http://autex.consulting/downloads/Continuous Delivery u DevOps Strategien 4.0 in Großkonzernen.pdf](http://autex.consulting/downloads/Continuous_Delivery_u_DevOps_Strategien_4.0_in_Großkonzernen.pdf)
- avato Whitepaper „One-Click Deployment“
http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato_news_one_click_deployment.pdf
- avato notes: „Continuous Software Integration & Delivery“ [http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato notes Continuous Softwareintegration and Delivery.pdf](http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato_notes_Continuous_Softwareintegration_and_Delivery.pdf)
- Computerwoche "Wenn Integration mit Agilität nicht Schritt hält", 2011,
<http://www.computerwoche.de/software/software-infrastruktur/2488774/>
- avato notes: "Softwareintegration industriell"
[http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato notes Industrial Software Integration.pdf](http://www.avato-consulting.com/fileadmin/user_upload/Redaktion/PDFs/de/de_avato_notes_Industrial_Software_Integration.pdf)
- Book chapter in „Value in Due Diligence“, Gower Publishing, 2010,
<http://www.amazon.de/Value-Due-Diligence-Contemporary-Acquisition/dp/0566089823>

Projects:

01/2018 – until now – Deutsche Bank AG

Large Scale Scrum according to SAFe for Online Banking & Brokerage and Payments Solutions, Product Owner, Project Management, Agile Contracting

Tasks:

- Definition, coaching and implementation of an agile transformation according to the SAFe framework for all units (> 10 teams > 150 employees)
- Assessment of existing situation and development of future strategy
- Founding and coaching of the change team
- Definition and coaching of the change management process on all organisational layers including stream and team management
- Execution and leading of kick-off workshops for the organisational changes according to SAFe
- Test of a first SAFe transformation with early adopter teams
- Extension of SAFe structures to the whole unit and all team

- IT product owner for the products FPMB (finance planer and multibanking)
- Steering of scrum teams, consulting/coaching of internal and external employees
- Coordination and steering diverse Online Banking roadmap targets in time, quality and budget within the strategic Next Horizon Programs
- Consulting and implementation of complete BDD-orientierted test automation
- Consulting and implementation of a full automated continuous delivery pipeline

- Project management and contract design for the lauch of a artificial intelligence (AI) solution for tagging of finance transactions
- Vendor selection and management for proof-of-concept (PoC) AI solution
- Kick-off event
- Setup and accompaniment oft he team
- Overpass the PoC in a standard project

- Overpass of mixed agile vendor based development teams in single vendor agile contracts because of steering and budget efficiency
- Consulting, coaching und implementation of contracts
- Development of steerings and measure criterias
- Accompaniment and steering of the transformation

04/2017 – 12/2017 – T-Systems International GmbH

Program Manager Global Operation Automation

Project description:

Structuring and steering of the global ITO automation program. Implement customer-centric product development through an agile large scale scrum approach with SAFe in an operations-driven organization.

Tasks:

- Guidance, consulting and management of global automation area initiatives based on the overall portfolio with a focus on customer-oriented E2E processes
- Definition and coaching of the change management process at all levels by integrating and exploring the production sites in SK, HU and MY
- Planning and implementation of motivational events in the countries mentioned above
- Definition, consultancy and implementation of the agile transformation of the operation units according to the SAFe framework (> 40 teams)
- Definition and implementation of communication structures and platforms locally, nationally and globally
- Definition, planning and responsibility of central implementation projects for the department-wide use of solutions
- Control of the platform operator, tool suppliers and architecture consulting
- Identification and analysis of requirements in the program, development of overall solution concepts, taking into account technical, business management and human resources aspects
- Responsible for measures and proposals for the achievement of the goals in the projects as well as representation of the solution designs also in front of committees such as the management board of the ITO
- Advice on the relevant solutions and suitable concepts as well as proof-of-concept of innovative topics, e.g. artificial intelligence
- Support and control of a smooth automata operation including all involved systems (including asset, incident and change management)
- Close collaboration with project teams, developers and partners
- Strong customer & service orientation
- Implementation of business cases, use cases and requirements management

Automation Areas: Network, Server, Mainframe, SAP, Cloud-Systems

Tools: HP OO, HP SA, HP DMA, HP NA, HP CSA, HP SM, HP BSM

10/2015 – 03/2017 – Deutsche Bank AG

Delivery and multi project management in the domain PBC Germany Channels / Digital Solutions for the following applications: Online Banking, Public Websites, Mobile Apps and API components

Summary:

- Responsible to coordinate projects (agile/waterfall) within all above mentioned applications including frontend applications as well as middleware and partially backend applications
- Steering the project's IT project leads (more than 30) on delivery date, configuration and deployment, and scope item level when it is success-critical for the overall release delivery
- Consulting and support of implementing large scale scrum
- Building the interface between business and IT

The success-critical tasks of the role are:

- Track and coordinate milestones and delivery scope items across different releases and different projects, provide high-level plans for release milestone overview
- Track the project responsibilities also if those tasks are fulfilled and act as release manager on parallel working projects (agile/waterfall) and parallel release activities
- Track and coordinate critical dependencies (technical, functional) between different projects within a release together with the project leads
- Synchronize milestones and dependencies where they exist between the PBC Germany Channels domain and outside domain exists (e.g. Banking, Investments) including the most important software development vendors
- Coordinate deployments on SIT, UAT, Pilot and Production stage environments for all applications described above
- Coordinate and plan on detailed level the overall deployment plan with focus on pilot and production deployment
- Coordinate synchronization points between agile and waterfall projects (especially within development and SIT/UAT phase)
- Coordinate weekly business/IT synchronization meeting for overall release reporting
- Coordinate weekly IT domain meeting for overall release reporting / deliver required overall release reporting artefacts
- Coordinate weekly IT project meeting with IT project leads to synchronize between projects (milestones, vendor demand, environment demand, dependencies)

11/2014 – 09/2015 – Commerzbank AG

Multi-project management infrastructure and automation, architect, devops

- Support for the construction of the infrastructure setup for one of the largest corporate programs: the development of a new payment platform with many parallel streams
- Concept development and project management of a one-click deployment incl. implementation of devops-infrastructure and processes:
 - o Identification of existing processes, technologies and tools
 - o Identification of client needs (program, implementation, testing, operation)
 - o Definition and implementation of development standards in terms of automation, build and installation, devops
 - o Evaluation and implementing of devops infrastructure in agreement with operation units
 - o Concept and ensuring auditable build and deployment
 - o Conceptual design and implementation of a new build and deployment process for Java applications
 - o Concept and flexible parameterization for changing the parameters at runtime without complete deployment
 - o Complete automation of the entire build and deployment process with connection to repository and target environments
 - o Centralization of storing software packages and configurations
 - o Documentation and concept training of handover to operation
 - o Training and handover to operations unit
- Management requirements and task coordination between internal bank groups and multiple suppliers with offshore development and test
- Establishment of internal OLAs for delivery of infrastructure components and SLAs for external provision
- New conception and implementation of the information flow and process of the entire software life cycle to the needs of all groups involved
- Stakeholder management in all directions
- Risk management
- Quality management for all project deliverables
- Implementation and escalation management during the several product launches

05/2014 – 10/2014 Sabbatical

07/2013 – 04/2014 – DB System GmbH

Project- and release management for customer DB Schenker Logistics

Project management:

- Multi project management and escalation instance for 5-10 projects including some mission critical worldwide projects (system and software integration from concept to operations)
- Budgets up to two mil. € each project, between 10 and 30 employees including up to five stakeholder to be satisfied and coordinated (customer, vendor, company internal units)
- Support of the sales unit in project calculation and infrastructure architectures
- Drivers of automation initiatives in terms of implementing devops infrastructure and processes
- Initiator and driver of process and tool optimization
- Coaching and training of several internal resources

Release management:

- Planing, steering and coordination of all necessary actions to guarantee the operation of projects and releases
- Guarantee the implementation of build to run requirements during project setups and running projects
- Ensuring implementation planning and execution
- Leading and coordination acceptance tests and implementation strategies
- Be involved in release-, change-, configuration- and problem management processes
- Be in charge of environment provisioning for development, test and production
- Supporting the service level management to produce the agreed service, create performance certificates and escalations

System environment:

Suse (SLES) 11, Sun Solaris, WebLogic 12, Websphere 8.5, Oracle 11g, HP Service Center

03/2012 – 06/2013 – Colt Technologies

Concept, project management and implementation of a national service desk supporting databases and application server

- Analysis of the current state of the existing ITSM tools and processes
- Concept (project plan, processes, tools, training etc.)
- Team building (8 FTEs) and structuring for databases (Oracle, MS-SQL)
- Team building (5 FTEs) and structuring for application server (Oracle, JBoss, Tomcat)
- Concept, development and implementation of new ticket system with Jira using Scrum
- Coaching both teams and customer organization
- Incremental implementation of the 24x7 service center
- Definition and implementation of implementation standards
- Implementation of automation mechanism:
 - Installation and configuration of databases and application server
 - Deployments and configuration of application server

System environment:

Suse (SLES) 11, Sun Solaris, JBOSS, Oracle 11g, MS-SQL, Atlassian Jira

02/2011- 07/2011 - Deutsche Bank AG

Architecture review of a company wide build and deployment solution in order to reach devops infrastructure and spirit

Architecture review and provider of ideas for a bank wide build and deployment solution:

- Analysis of existing procedures, tools and suppliers
- Review of the future devops architecture
- Investigation of existing processes, technologies and tools
- Development of future vendor delivery standards
- Vendor Delivery Store (VDS): Package delivery and automated operation
- Build Result Store (BRS): Standardised and audit proof store of vendor and deployment artefacts
- Meta-Data Store (MDS): Centralised store of parameters incl. additional information of the suppliers
- Package Service (PS): Creation of DUs (Deployable Units)
- Deploy Service (DS): Automated deployment
- Ticket System & Dashboard (TS & D): Implementing of a standard ticket system and central dashboards

System environment:

AIX, Sun Solaris, Websphere, Bea Weblogic, Java and Tibco applications

04/2009-12/2012 - Deutsche Telekom AG

Concept and multi-project management of a fully automated deployment portal plus project management of the build and deployment team according to ITIL V3.0 Service Transition, agile development with Scrum and implementing devops infrastructure and processes

- Concept and multi-project management of a fully automated deployment portal keeping the devops spirit in mind:

- Analysis of current processes, technologies and tools
- Requirements analysis of the client, the test units and the build and deployment units
- Detailed analysis of critical points of the processes and of build and deployment
- Multi-project management and prioritisation of optimization options to be implemented:

- Process-related:

- Concept and implementation of new configuration management process - labelling and branching concept under ClearCase
- Concept and implementation of new release management process
- Concept and implementation of new information flow of the software life cycle - alignment to the requirements of all groups involved
- Definition and implementation of development standards regarding automation as well as build and deployment capability
- Concept and ensurance of audit-compliant build and deployment
- Limiting the release tracking tools to a single solution, i.e. introducing and customizing Atlassian Jira 4.0

- Build and deployment related: (using Scrum)

- Concept and implementation of a new build and deployment process for Java applications based on ant and IzPack Installer Framework
- Concept and implementation of standardized test environments, i.e. reducing the application server range from IBM WebSphere, BEA WebLogic, Oracle Application Server (OAS), JBoss Portal, Glassfish, Apache Tomcat and others to two standard application servers and uniform installations (structures, groups, users, MQs etc.)
- Definition and establishment of development standards
- Concept and enabling of flexible changing of parameters during run time without the need for complete deployments
- Full automation of the complete build and deployment process with links to ClearCase, i.e. setting labels, creating config specs, parameterisation, build and deployment

- Reporting:

- Automated reporting on build and deployments depending on rights allocation
- Availability display of the relevant test environment and its current software versions
- Concept and implementation of application status servlets as entry checks
- Analysis of build and deployment as a basis for CIP

- Deployment Portal:
 - Concept and implementation of a standardised and fully automated build and deployment process including technologies
 - Commissioning via portal
 - Establishment of a „single-point-of-information“
 - Central release management
 - Uniform versioning concept
 - Uniform environments
 - Central environment management with open source tools Nagios and Webmin
 - Centralised build
 - Centralised parameterisation using Groovy
 - Integration of legacy infrastructure

- Reduction in costs by 50% of original budget
- Integration of further build and deployment teams and tasks from the company in order to leverage additional synergies

- Parallel: Project Management of a Build and Deployment Team
 - service provider integration
 - Team building and structuring (13 FTEs)
 - Planning and implementing of all build and deployment tasks in 14 test environments with more than 40 servers (development test, system test and system integration test)
 - Daily operations including implementing the requirements of the deployment portal
 - Authoring of extensive documentation
 - Set-up and maintenance of a department wiki

System Environment:

Suse (SLES) 9 + 10, Sun Solaris, IBM WebSphere, BEA WebLogic, Oracle Application Server (OAS), JBoss Portal, Glassfish, Apache Tomcat, Java applications, web services

04/2012 – 10/2012 – Tonbeller AG

Concept, project management and implementation of an international ticket system with customer interface using Jira

- Analysis of the current state of the existing tools and processes
- Concept and design of architecture, workflows and customer interface
- Leading the development of a prototyp
- Leading the development and implementing the ticket system with Jira using Scrum
- Planning and coordination of user trainings
- Documentation according to DIN ISO 9001

System environment:

Suse (SLES) 11, Tomcat, MSSQL, Atlassian Jira

11/2008-03/2009 - Deutsche Telekom AG

Concept and implementation of backsourcing build and deployment tasks from a service provider

- Drawing up the concept for the transition of build and deployment tasks for a large heterogeneous infrastructure, including:
 - process improvement
 - team building, sizing und coaching
 - identification of improvement options
 - management coaching
- Negotiations with service provider regarding transition plan, resources and budget
- Management and implementation of transition
- Coordination of process and interface alignments
- Initiation of process improvements
- Leveraging optimization potential within the build and deployment process

10/2006-10/2008 - Postbank Systems AG

Project Manager Merger & Demerger, IT Due Diligence

- Performance of merger & demerger IT Due Diligence for Postbank and BHW
- Realisation and support of corporate assessments
- Analysis foreign and own IT (contracts, economic feasibility study etc.)
- Cost estimation of integration scenarios
- Preparing decision-making documents to the board and implementation thereof
- Project management Postbank sale for data room and expert sessions
- Authoring of information memorandum for Postbank Systems AG
- Process design and implementation near- / offshore outsourcing models within the areas infrastructure, software development, software testing, software maintenance and application management
- Coordination of the processes with all decision-making units
- Sourcing support in all mentioned areas
- Implementation and standardisation of the RFI and RFP process
- Service provider classification according to tier model
- Selection of Service providers
- Change management, preparation and training of the organisation
- Project management and accompaniment of pilot projects
- Reviews and process adjustments
- Decision making documents to the board and implementation thereof

07/2006-09/2006 - (Freelancing for T-Online International AG)

Backsourcing part of operations, re-structuring operations

- Backsourcing of several operations service level agreements (deployment of several systems)
- Vendor negotiation (early determination of contracts, transition phases)
- Integration of vendor tasks into running operations (organisation with relevant group managers and teams)
- Restructuring operations processes (synergies)
- Process documentation with Adonis
- Decision-making documents to the board

System Environment:

Suse (SLES) 9 + 10, Sun Solaris, IBM WebSphere, BEA WebLogic, Oracle Application Server (OAS), JBoss Portal, Glassfish, Apache Tomcat, Java applications, web services

04/2006-06/2006 (PASS System Management AG for T-Online International AG)

Rollout Management & Organisation corporate-wide deployments

- Corporate-wide coordination of deployments (T-Com, T-Punkt Corporation, T-Online, External Partners) for approx. 20 applications
- Communication and coordination of all involved projects and IT departments (mediation between IT and business units)
- Decision-making documents to the board and implementation thereof

11/2005-05/2006 (PASS System Management AG for T-Online International AG)

Corporate-wide rollout management of the book entry system for T-Online

- Corporate-wide coordination of the rollout (T-Com, T-Punkt Corporation, T-Online, External Partners) with approx. 38.000 end user
- Communication and coordination of all involved projects and IT departments (mediation between IT and business units)
- Conception and implementation of corporate-wide pilot production
- Decision-making documents to the board and implementation thereof
- Creation & implementation of training concept (building up infrastructure, coordination and implementation)
- Conception of marketing media (posters, flyers, image film)

06/2000-06/2006 (PASS System Management AG)

- Foundation of PASS System Management AG within the PASS group
- Development of the area IT Services (up to 35 employees)
- Responsible for budget within the area IT Services
- Vendor management (Key Performance Indicators)
- Project leader of several First and Second Line Support SLAs (6 - 20 employees) according to ITIL (Areas: Trading systems, Databases, UNIX)
- Structuring of projects (workflow, escalation, reporting)
- Several projects with project management focus in parallel
- Workshops for implementing IT Service Management Tools and workflows according to ITIL and implementation of the results
- Implementing of incident and problem management tools
- Project management for development of an ITSM tool
- Recruitment and training of team
- Project acquisition and calculation
- Several projects with project management focus in parallel

Sailauf, 18.04.2018